



॥ सा विद्या या विमुक्तये ॥  
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I.I.T. DHARWAD

# **Expression of Interest (EoI) for Providing Medical Care Services at the Wellness Center, IIT Dharwad**

**IITDH/C&S/2025-26/EOI-MS/01**

## **1. Introduction**

Indian Institute of Technology Dharwad is an autonomous institute under the Ministry of Education, Govt. of India invites Expressions of Interest (EoI) from reputed and well-established multi-speciality hospitals for empanelment to provide round-the-clock (24x7) medical services to its students, employees and dependents on a cashless/reimbursement basis. The empanelment aims to ensure timely access to quality healthcare services. It shall initially remain valid for a period of one year and may be extended further on a yearly basis for up to two additional years ( a total of three years), subject to the satisfactory performance of services.

### **Eligibility Criteria:**

- The applicant hospital should be a registered medical institution with a minimum of five years of operation.
- The hospital should have adequate infrastructure and qualified medical professionals to provide 24x7 medical services.
- Preference may be given to multi-specialty hospitals capable of offering emergency, outpatient, and diagnostic support.
- The hospital must be situated within a 200 km radius of the institute (Two hundred Km).
- The hospital should have a capacity of 50 or more beds. A declaration should be submitted in this regard.

## **2. SCOPE OF WORK**

### **a. ESTABLISHING AN OUTSOURCED HEALTH CARE SERVICES FACILITY**

The Successful Hospital will provide its Health Care Services (OPD) FOR 24 hrs x 365 Days with its own Doctors, Nursing staff and Physiotherapist at the Institute Wellness Center, IIT DHARWAD and should be established immediately by the successful Hospital after signing the agreement of license/contract at its own cost.

### **b. HEALTH CARE SERVICE PROFESSIONALS & OTHER SERVICES:**

- i. **DOCTORS:** The Hospital shall employ its own Qualified Allopathy Doctors for its services at the Institute Wellness Centre.
  - 1. The Doctors should have a minimum qualification of MBBS Graduate degree obtained from a recognized Institution or a higher qualification in Allopathy or M.D.

2. The Doctors should have a minimum experience of 2 years of service in reputed and recognized Hospitals / Projects/ Nursing Homes.
- ii. NURSES: The Hospital shall employ its own Qualified Allopathy Nurses for its services at the Institute Wellness Center:
    1. The Nurses should have a minimum qualification of Diploma/Graduate degree in Nursing obtained from a recognized Institution or Post graduate degree in Nursing.
    2. The Nurses should be able to perform basic patient care tasks including taking blood pressure, changing bandages, collecting urine/blood samples inserting catheters, monitoring patient health, providing basic patient care and managing critical care during the emergencies etc.,
  - iii. Specialist Doctors: The Hospital shall employ their qualified specialist doctors. The specialist doctors may include the following:
    1. Gynaecologist - 2 visits per week as per agreed time slot of 1.5 hrs. each
    2. Paediatrician - 2 visits per week as per agreed time slot of 1.5 hrs. each
    3. ENT Specialist - 2 visits per week as per agreed time slot of 1.5 hrs. each
    4. Physiotherapist - 3 visits per week as per the agreed time slot of 1.5 hrs. each
    5. General Physician/Medical Officer – every day from 12 Noon to 8 PM.

The timings for specialist doctors will be preferably between 12 Noon and 3 PM. The services of other specialists such as, Psychiatrist or any other specialist will be utilized as per the need, and the payment shall be made on a pro rata basis as per the prevailing charges. The frequency of visits by the specialist doctors is subject to change and in such cases, the payment shall be made on a pro rata basis as per the prevailing rates. The institute reserves the right to modify the timings and its requirements. In such cases, the charges for modified requirements shall be paid on a pro rata basis

- iv. Two nurses and one paramedical staff to be stationed by the Hospital in three 8-hour shifts daily for 365 days.
- v. The Parent hospital must maintain an emergency ward equipped with all essential requirements for addressing critical emergency cases.
- vi. First aid and trauma cases should be addressed directly at the Wellness Centre before being referred to the Parent Hospital.
- vii. The Hospital shall shift the patient in emergency conditions to their base hospital only or to the SDM Hospital with which the Institute has an MoU, depending upon whether the patient is a student or an employee/employee's dependent. The payment for such cases will be made at CGHS rates.
- viii. All diagnostic tests will be performed at the Parent hospital.

### 3. TERMS AND CONDITIONS

- i. It will be the responsibility of the hospital to meet the transportation, food, clothing, medical and any other requirements for its deployed personnel.
- ii. IIT Dharwad will provide resting rooms for one male and one female resident doctor or postgraduate doctor at its premises. No Cooking or Lodging shall be allowed in the Institute Wellness Centre or inside the campus of IIT DHARWAD.
- iii. The Institute shall provide housekeeping services, helpers, and security personnel as required for the premises and support for the Hospital.
- iv. The Institute shall provide basic amenities such as furniture, electrical appliances, medical items/appliances/ equipment to the hospital during its hours/days of Services only. The basic amenities provided are the properties of IIT DHARWAD and shall continue with IIT DHARWAD.
- v. The decision on deciding the condition of the patient as “emergency” or “critical emergency” lies with the doctors engaged on duty, however, the patients' or patients' relatives' views shall also be taken into consideration.
- vi. The hospital shall have its own approved letter pad, rubber stamp seal etc.
- vii. The hospital shall personally execute the scope of work as per the contract agreement and should not sublet or assign or transfer, pledge or sub-contract to any person or hospital.
- viii. No advance payment shall be made to the Hospital by IIT Dharwad under any circumstances. Payments shall be released only upon submission of duly verified bills.
- ix. The Hospital should have a permanent location of the office for postal correspondence and should be available on its own direct telephone (office as well as residence) and the deployed persons should also be available on mobile phone so as to enable this office to contact them and also call them in emergency, which all the instruments, accessories, expenditure etc., shall be borne by the hospital.
- x. If IIT DHARWAD incurs any loss or damage on account of negligence, defaults or theft on the part of the employees/ agents of the Hospital, then the hospital shall be liable to reimburse to IIT DHARWAD for the same. The hospital shall keep IIT DHARWAD fully indemnified against any such loss or damage.
- xi. The hospital shall withdraw such persons, who are not found suitable/acceptable to IIT- DHARWAD because of security risk, incompetence, conflict of interest and breach of confidentiality or improper conduct etc. immediately and provide immediate replacements.
- xii. The hospital shall abide by all the relevant acts enforced by state/central governments from time to time.
- xiii. The payment made to the employees of the bidder hospital who are deployed at the Wellness Center of IIT DHARWAD shall include all the components as mandated by

- the state/central governments from time to time.
- xiv. The hospital shall ensure proper conduct of their persons inside the Wellness Centre IIT- DHARWAD campus premises.
  - xv. On the expiry of the agreement, the hospital will withdraw all its personnel and clear their accounts by paying them all their legal dues. In case of any dispute on account of termination of employment or non-employment by the persons of the hospital, it shall be the entire responsibility of the hospital to pay and settle the same. In any event, it will be the responsibility of the hospital to clear all the due payments for its employees.
  - xvi. In case of failure by the Hospital to comply with any statutory requirement/ terms of the agreement/ withdraws the services or IIT DHARWAD terminates the contract for violation of terms and conditions, deficiency in service during the period of contract, the contract shall be terminated, the Performance Guarantee shall be invoked and hospital would be disqualified from participation in any future tenders of the IIT-DHARWAD.
  - xvii. Any dispute regarding working hours, salary and compensation payable to the workers deployed by the hospital will be the responsibility of the hospital and no representation will be entertained on this issue by this office. The hospital shall totally indemnify this office in this regard.
  - xviii. All liabilities arising out of any legal dispute, accidents, injuries, damages, losses etc. shall be borne/ paid by the hospital and IIT DHARWAD shall not be liable in any manner whatsoever.
  - xix. The hospital shall be solely responsible for addressing the grievances and or resolutions of disputes relating to its manpower deployed at the Wellness Centre.
  - xx. The hospital shall be responsible for ensuring that all licenses, registrations, insurance policies, and other statutory documents pertaining to its personnel, vehicles, and operations are valid and updated at its own cost, in connection with the business permitted under this Deed of License.

#### **4. EVALUATION AND EMPANELMENT**

- The submitted EoIs shall be evaluated based on eligibility, infrastructure, accreditation, experience, and service quality and based on all the documents submitted by the hospital for this EoI .
- The shortlisted hospital (s) may be called for a presentation or site visit before final empanelment.
- The institute reserves the right to accept or reject any or all proposals without assigning any reason thereof.

## **5. SUBMISSION OF EoI**

The Expression of Interest (EoI) will be uploaded on the Central Public Procurement Portal (CPPP) as well as the Institute website. The interested hospitals are required to submit their proposals in the sealed envelope on the following address:

The Assistant Registrar  
Contracts and Services Section,  
Indian Institute of Technology Dharwad (IIT Dharwad)  
Permanent Campus, Chikkamalligawad, Dharwad 580011

The proposal should include the following documents listed below, enclosed in a sealed envelope. The envelope must clearly mention the name of the hospital and be superscribed with “Expression of Interest (EoI) for Providing Medical Care Services at the Wellness Centre, IIT Dharwad.”

- Hospital profile with infrastructure details.
- Accreditation and registration certificates.
- List of doctors, departments, and facilities available.
- Details of existing tie-ups or empanelment with government or private organizations.
- Tariff list for common medical procedures and room categories.
- Copy of PAN, GST, and other statutory registrations
- A financial quotation for the services as defined in the scope of work covering health care/medical care services (OPD) for 24 hrs X 365 days with its own doctors, nursing staff and physiotherapist at the Institute Wellness Centre along with the consultations of the specialist doctors (Section 2- Scope of Work)

**The last date for submission is 7th November 2025 (Friday), Time: 5:30 PM**